

PRODUCTS COVERED:

GT-521S, GT-526S, Aerocet 531S, BT-610, BT-620, BT-645

SUBJECT:

Firmware, Hand Held and Bench Top Products

Engineering has identified a problem in the above mentioned products which were shipped between the dates of October 1st, 2014 through February 25th, 2015.

Problem:

Corrupt records in the data logger. Some records will have corrupt fields resulting in bogus time stamps or data values.

Cause:

Wrong vendor part installed in the 80670 circuit board.

If you have one of the following products, please contact the Met One Service Department for firmware upgrade instructions.

<u>MODEL</u>	<u>S/N RANGE</u>	<u>FIRMWARE VERSION</u>
GT-521S	R17800 - T11511	1.0.2 or earlier
GT-526S	R20021 - T12587	1.1.1 or earlier
Aerocet 531S	R19383 - T11502	2.0.0 or earlier
BT-610	R16832 - R24264	1.1.1 or earlier
BT-620	R20197 - T11371	1.0.3 or earlier
BT-645	R22582 - R22586	1.0.0 or earlier

The solution to this problem requires upgrading the firmware to the latest version. The firmware upgrade can be installed through the USB port on the instrument or the instrument can be shipped to the factory for this service at no charge.

If you have one of the above serial numbers or purchased one of the above instruments between October 1st, 2014 and February 25th, 2015, it is important that you contact the Met One Instruments, Inc. service group at 541-471-7111 ext. 300, or email service@metone.com for instructions on how to fix this problem.



Met One Instruments, Inc.

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