

Warranty

Products manufactured by Met One Instruments, Inc. are warranted against defects and workmanship for a period of two (2) years from the ship date.

Any product found to be defective during the warranty period will, at the option of Met One Instruments, Inc., be replaced or repaired. In no case shall the liability of Met One Instruments, Inc. exceed the purchase price of the product.

This warranty may not apply to products that have been subject to misuse, negligence, accident, acts of nature, or that have been altered or modified other than by Met One Instruments, Inc. Consumable items such as filters, bearings, pumps, and batteries are not covered under this warranty.

Other than the warranty set forth herein, there shall be no other warranties, whether expressed, implied, or statutory, including warranties of fitness of merchantability.

Service

Any product being returned to Met One Instruments, Inc. for service, repair, or calibration, including items sent for warranty repair, must be assigned a return authorization (RA) number. Please call (541) 471-7111 or send an email to service.moi@acoem.com requesting an RA number and shipping instructions.

All returns must be shipped to the factory, freight pre-paid. Met One Instruments, Inc. will pay the shipping charge to return the product to the end user after repair or replacement of an item covered by warranty.

All instruments sent to the factory for repair or calibration must be free of contamination resulting from sampling chemicals, biological matter, or radioactive materials. Any items received with such contamination will be disposed of, and the customer will be billed a disposal fee.

Replacement parts or service/repair work performed by Met One Instruments, Inc. are warranted against defects in material and workmanship for a period of ninety (90) days from the date of shipment, under the same conditions as stated above.